

# Charming Vietnam Travel



**Interprise's name in foreign language:**

HOAN KIEM TRAVEL CO.,LTD

**Head office:** 31 Lo Su, Hoan Kiem, Ha Noi

**Branch Address:** 01, 163/37 Nguyen Van Cu, Hanoi, Vietnam

**Website:** <https://dragonflycruise.com>

<https://charmingvietnamtravel.com>

<https://trulyninhbinh.com>

**Email:** [info@charmingvietnamtravel.com](mailto:info@charmingvietnamtravel.com)

**Mobile/whatsapp:** +84 964760469

**Legal Representative:** Mr. Bui Xuan Nam

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# Charming Vietnam Travel

## WHO WE ARE

*Established in 2013, Charming Vietnam Travel is a leading travel agency specializing in creating unforgettable travel experiences throughout Vietnam and beyond.*





## ABOUT US



After almost 12 years of traveling and taking tours Inbound all over the country with 30 famous provinces which attract tourists come to discover.

With 6 years worked as Outbound tour leader to many other countries: Thailand, Laos, Cambodia, China, Singapore, Malaysia, Korea, Japan, India, Myanmar.

In 2013, I founded Hoan Kiem Travel Co., Ltd with Brands:

- Charming Vietnam Travel. Specially focus on Vietnam Package Tours
- Dragonfly Cruise. Specially focus on Halong Bay Tours
- Truly Ninh Binh. Specially focus on Ninh Binh Tours

## INFORMATION



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# MISSION

At Charming Vietnam Travel, we pride ourselves on being your trusted local organizer, delivering authentic travel experiences at the best local prices.

Our aim is to create a professional team of travel specialists who are able to turn your travel dreams into reality, contributing our destination knowledge and expertise and working closely with you to handcraft an itinerary around your specific travel preferences to arrive at the best possible experience.

Discover Vietnam and beyond with us, where local expertise meets world-class service!

# VISION

To become a leading provider of authentic and unforgettable travel experiences, offering customized tours that showcase the beauty, culture, and heritage of Vietnam and beyond.

We strive to create seamless, enriching journeys that exceed our travelers' expectations, while promoting sustainable tourism practices and fostering deeper cultural understanding across the destinations we serve





# Core Values

## LOCAL ORGANIZER

As a proud local company, we bring deep knowledge and firsthand expertise of Vietnam's culture, landscapes, and attractions. Our local presence ensures that every itinerary is thoughtfully designed to deliver authentic, meaningful, and memorable travel experiences, showcasing the best our country has to offer.

## LOCAL PRICE

By eliminating intermediaries, we offer competitive pricing that reflects true local value. Travelers benefit from affordable yet high-quality services, while also directly contributing to local communities, ensuring a positive and sustainable impact on the destinations we visit.

## DIRECT BOOK

Simplify your travel planning by working directly with our team of experienced travel specialists. This direct approach guarantees clear communication, customized itineraries, and a hassle-free booking process, saving time and ensuring your needs are met to the highest standard.

## DIRECT CARE

We are committed to providing attentive and personalized care from the moment you contact us until the end of your journey. Our team is always on hand to address your questions, adapt to your preferences, and ensure that every aspect of your trip is smooth, enjoyable, and unforgettable.



## COMPANY STRUCTURE

## OUR TEAM

Our team is a group of passionate, energetic, and professional travel experts dedicated to delivering exceptional tour experiences. With a strong commitment to excellence, we put our heart into every journey, ensuring our travelers receive best service. We go the extra mile to create unforgettable memories for our guests

# COMPANY STRUCTURE



**CEO**  
Mr. Bui Xuan Nam



**Operation Manager**  
Mrs. Dang Hai Yen





# OUR SERVICE

## NORTHERN

# CAO BANG

CAO BANG PACKAGE 2D1N

CAO BANG PACKAGE 3D2N

*From Ha Noi*



# PU LUONG

PU LUONG 2D1N

PU LUONG 3D2N

NINH BINH PU LUONG TOUR 3D2N

*Small group*



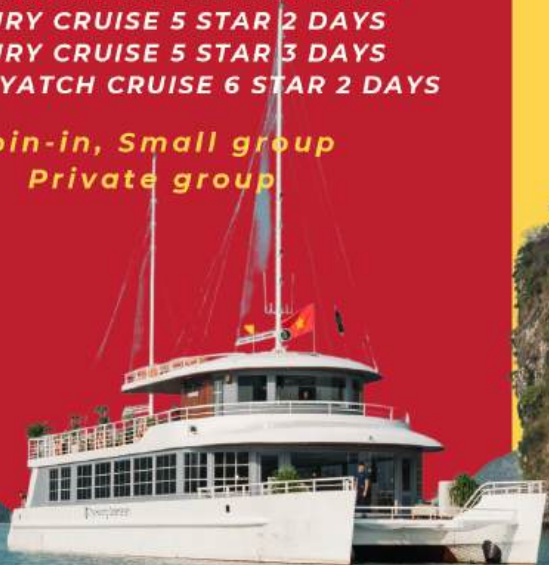


# NORTHERN

# HA LONG

**HA LONG DAY TOUR: 4 HOURS / 6 HOURS**  
**HA LONG BY NIGHT from HANOI**  
**BUDGET CRUISES 3 STAR 2 DAYS**  
**HALONG CRUISES 4 STAR 2 DAYS**  
**LUXURY CRUISE 5 STAR 2 DAYS**  
**LUXURY CRUISE 5 STAR 3 DAYS**  
**LUXURY YATCH CRUISE 6 STAR 2 DAYS**

**Join-in, Small group**  
**Private group**

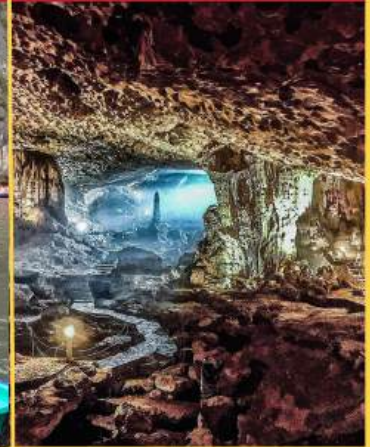


*Free Pick up Drop off Hotels in Old Quarter of Hanoi*  
*Visit the most beautiful Cave: Heavenly Palace cave - World Natural Heritage*  
*Kayak or Bamboo boat in World Natural Heritage area*  
*Enjoy a Local fresh seafood*  
*Luxury Modern Comfortable Round trip National Expressway Transfers*  
*Options departure from Hanoi or Halong*  
*Instant payment confirmation*

**KAYAKING, BAMBOO**



**CAVE**



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Dragonfly Cruise has been **9 years** operating the Halong bay day tour from Join-in, Small group, Private group Day Tours from Hanoi or Halong bay. With the commitment bringing the best quality and the itinerary of Core area of UNESCO World Natural Heritage of Halong Bay

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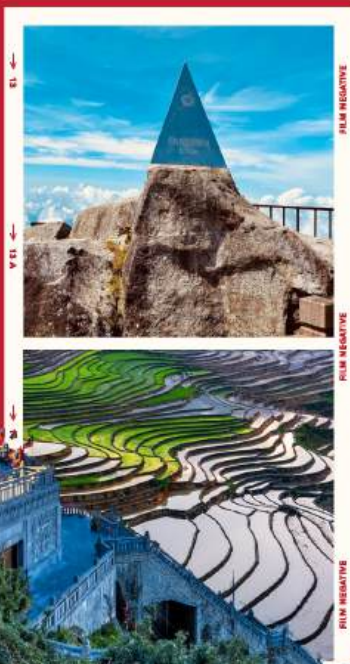




# NORTHERN

# SAPA

SAPA 2D3N BY TRAIN 2 WAY  
SAPA 3D TREKKING FANSIPAN  
SAPA 2D FANSIPAN LIMOUSINE  
SAPA 2D2N BY TRAIN 1 WAY  
SAPA 2D LIMOUSINE



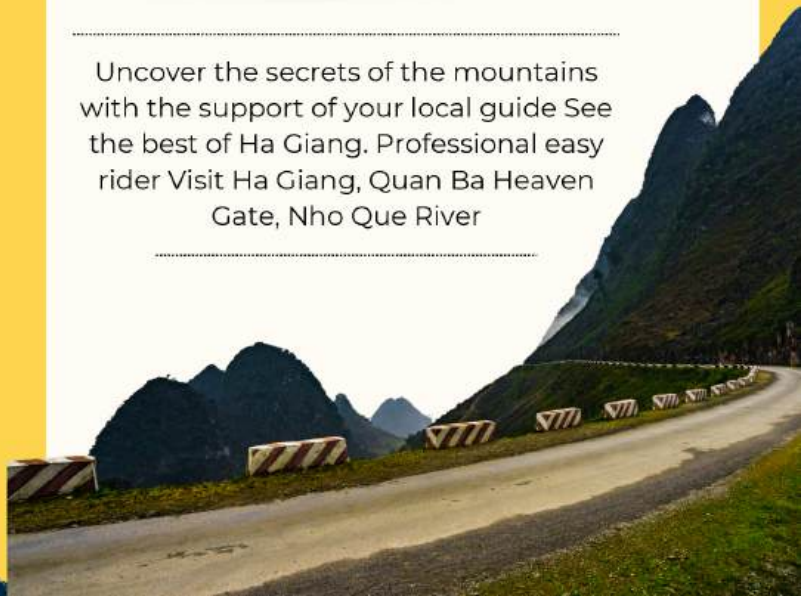
# HA GIANG

## HA GIANG LOOP EASY RIDER

3D3N/ 4D4N/ 5D4N/ 5D5N/ 6D6N



Uncover the secrets of the mountains with the support of your local guide See the best of Ha Giang. Professional easy rider Visit Ha Giang, Quan Ba Heaven Gate, Nho Que River





# NORTHERN HA NOI TOUR

Relax as your driver pedals you around the Old Quarter, home to many of Hanoi's highlights and unique architecture from the French colonial times. See the Opera House, Joseph Cathedral Church, Dong Xuan market, Old Quarter of Hanoi and more.



**OLD QUARTER  
TRISHAW CYCLO TOUR**



**HANOI LEGENDARY  
RUSSIAN JEEP ADVENTURE**

Sit back in a classic GAZ-69 Jeep as your guide shows you the city's hidden gems and highlights. Experience both old and modern-day Hanoi and taste local flavors



**WATER PUPPET  
TICKETS**

Experience one of Vietnam's most memorable and traditional art forms during a live 50-minute performance. The art of water puppetry has a distinct Vietnamese identity.

Discover the 36 streets of Hanoi's Old Quarter. Now famous for its artisans, silk shops, bars,...and particularly its local cuisine, walk the streets and sample what is a vibrant and bustling part of the city.



**FOOD ON FOOT TOUR**



**HANOI HIGHLIGHTS:  
FULL-DAY**

Enjoy a full-day tour of Hanoi with Tour guide and get a local's insight into Vietnam's mythology, traditions and customs. Visit cultural and historical site...



# NORTHERN CRAFT VILLAGES TOURS AROUND HA NOI



**CHUONG VILLAGE  
TRADITIONAL CRAFT VILLAGE**



**VAN PHUC  
SILK VILLAGE**



**DUONG LAM  
ANCIENT VILLAGE**



**BAT TRANG  
POTTERY VILLAGE TOUR**



**QUANG PHU CAU  
INCENSE VILLAGE TOURS**



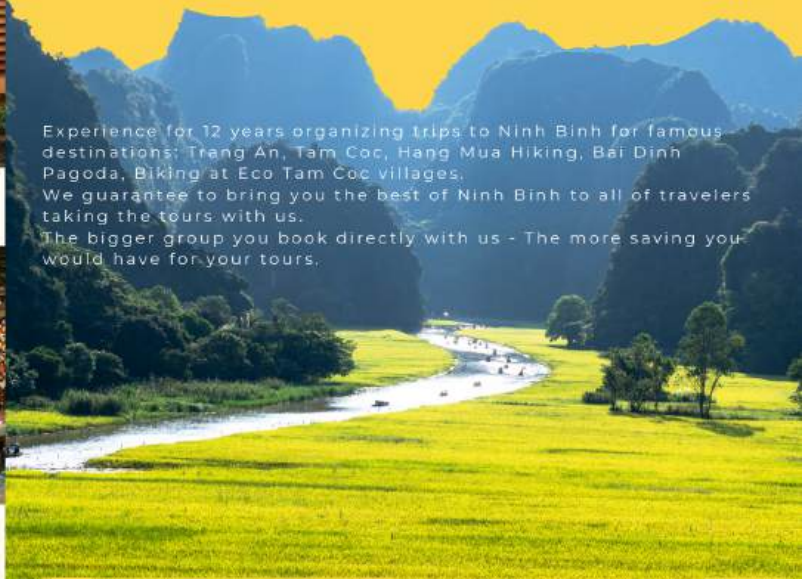
**HA THAI  
LACQUER PAINT VILLAGE**

# NINH BINH TOUR



**HOA LU- MUA CAVE- TAM COC - BIKING  
HOA LU-TRANG AN- MUA CAVE  
TRANG AN-MUA CAVE- BAI DINH PAGODA**  
*Join-in, Luxury Small group,*

Experience for 12 years organizing trips to Ninh Binh for famous destinations: Trang An, Tam Coc, Hang Mua Hiking, Bai Dinh Pagoda, Biking at Eco Tam Coc villages. We guarantee to bring you the best of Ninh Binh to all of travelers taking the tours with us. The bigger group you book directly with us - The more saving you would have for your tours.





# NORTHERN

## THE NORTHERN LOOPS



**NORTH WEST ADVENTURE  
7 DAYS**

*Stay in the beautiful green valley of Mai Chau. Wander the historic battlefield of Dien Bien Phu. Close interaction with diversified and colorful ethnic minorities in Northwest Vietnam travel*



**BA BE LAKE - BAN GIOC  
WATERFALL GEO PARK 3D2N**

*Enjoy the peaceful beauty of Ba Be Lake in Ba Be National Park. Admire the magnificent Ban Gioc Waterfall. Learn about the local culture and interact with ethnic Tay and Nung tribes*

**Private Tour**  
*Hanoi, Bac Ha, Viet Quang, Ha Giang, Quan Ba, Bao Lac, Cao Bang, Ba Be, Hanoi*



**NORTH EAST EXPEDITION  
8 DAYS**

*Visit Ha Giang Museum, discover The Dong Van Karst Plateau Geopark, Quan Ba. Discover local life and visit ethnic market in Ha Giang, Cao Bang and Ba Be. Discover Ban Gioc waterfall*



**HA GIANG AND BA BE LAKE  
7 DAYS**



**NORTH WEST EXPEDITION  
8 DAYS**

**Private Tour**  
*Hanoi, Pu Luong, Black River, Son La, Lai Chau, Phong Tho, Sapa, Hanoi.*



# CENTRAL Vietnam

# DA NANG

*Danang, the 4th largest city in Vietnam. It is also the center of commerce, tourism and education. Has long been recognized by locals as the most worth-living place in Vietnam, Danang was listed in the world's top 10 worth-living cities in 2018 the famous travel magazine Live and Invest Overseas.*



# HOI AN

*Hoi An is one of the most famous tourist destinations in the Central Vietnam that attracts not only domestic tourists but also tourists all over the continents. In 1999, Hoi An Vietnam was even recognized by UNESCO as World Heritage Site*



# HUE

*Hue is a city chock-full of stories. The Kings of the Nguyen Dynasty built their feudal capital along Hue's fertile riverbanks and atop its forested hills, Hue's refined cuisine is the stuff of legend*





# SOUTHERN VIETNAM



## HO CHI MINH

Ho Chi Minh City is the second heart and soul of Vietnam, to Hanoi. It's a bustling, dynamic and industrious center, the largest city in the country, the economic capital and the cultural trendsetter



## CU CHI

Cu Chi Tunnels was built in 1948 during the war against the French. At this time, the tunnel was served as the place for soldiers to hide from the enemy and to store secret documents.



## CAN THO

Can Tho famous for its captivating floating markets, beautiful temples and delicious food, Can Tho is a great starting point for discovering the maze of waterways that makes up the Mekong Delta.

Located to the North of the Mekong Delta, along the North of Tien River, Long An Province. The terrain is divided into distinct three regions: fruit gardens along the bank of Tien River, plain and seaside.



## TIEN GIANG



## PHU QUOC

Visit the most beautiful beach in Vietnam, visit Phu Quoc prison, bike to the deserted beaches, walk through the forest, dive in the area around the island, or simply enjoy the sunset on the island.



# PACKAGE TOUR

## VIETNAM PACKAGE TOURS

*Experience the beauty and culture of Vietnam with our Best selected itineraries. Seeking adventure, relaxation, or both, our packages could help you with the perfect itinerary to meet your travel wishes*

*Or if you would like to make some tweaks like extending the number of days or adding more destinations, feel free to let us know*



**EXPLORING VIETNAMESE HERITAGE:  
THE PAST AND PRESENT 10-DAY**



**FROM HANOI: VIETNAM  
CLASSIC PACKAGE 10 DAY**



**VIETNAM ADVENTURE  
10-DAY JOURNEYS**



**VIETNAM EXPLORATION: HISTORY  
AND CULTURE 11-DAY**



**ESSENCE OF VIETNAM: NORTH AND  
SOUTH 6-DAY**



**FASCINATING HIGHLIGHTS  
OF VIETNAM 7-DAY**



**HIGHLIGHTS OF VIETNAM  
12-DAY**



**EXPERIENCE THE HIGHLIGHTS  
OF VIETNAM 14-DAY**



**CULTURAL HIGHLIGHTS AND  
LANDSCAPES OF VIETNAM 8-DAY**



**VIETNAM ESSENCE  
PACKAGE TOUR 9-DAY**



**JOURNEY THROUGHOUT VIETNAM  
14-DAY**



**BEST OF VIETNAM  
15-DAY**



# PACKAGE TOUR

## VIETNAM PACKAGE TOURS

Or if you would like to make some tweaks like extending the number of days or adding more destinations, feel free to let us know!



**ESSENCE OF VIETNAM:  
SOUTH AND NORTH 6-DAY**



**VIETNAM HOLIDAY  
FAMILY WITH KIDS 7-DAY**



**EXPLORING VIETNAM FROM  
HO CHI MINH CITY IN 9-DAY**



**5 DAYS NORTH OF  
VIETNAM PACKAGE**



**ECONOMIC 4 DAYS  
NORTH OF VIETNAM**



**VIETNAM DISCOVERY:  
10 DAYS DEPARTURE FROM SAIGON**



**VIETNAM HERITAGE  
11-DAY**



**THE BEST HIGHLIGHTS OF  
THE NORTH 6-DAY**



**EXPERIENCE THE TREASURES OF HANOI,  
SAPA AND HALONG BAY 7-DAY**

# PACKAGE TOUR

## NORTHERN VIETNAM

Explore the North of Vietnam promising the deep experience of history, traditional culture. Beautiful landscape of both the mountain and the sea.



# Transfer

## AIRPORT TRANSFERS



*Noi Bai Airport  
(HAN) Private Transfer to  
Hanoi City*

*Hanoi City to  
Noi Bai Airport (HAN)  
Private Transportation*

## CAR RENTAL WITH DRIVER

*Car rental with driver  
in Ha Noi*



## TRANSFER SERVICES

*Ha Long - Ninh Binh Transfer.  
Departure time 11:30*

*Ha Giang - Hanoi Transfer.  
Departure 16:00/19:30/21:00. 6 hours driving*

*Hanoi - Ha Giang Transfer.  
Departure time in Timetable. 6 hours driving*

*Hanoi - Ninh Binh Transfer.  
Pick up time in timetable. 2 hours driving*

*Hanoi - Sapa Transfer.  
Pick up 07:00 from Hanoi. 5 hours driving*

*Sapa - Hanoi Transfer.  
Pick up 14:00 from Sapa. 5 hours driving*

*Sapa - Ha Giang Transfer.  
Departure 07:00/10:00/16:00/19:30. 6 hours*

*Halong - Hanoi Transfer.  
Pick up 11:45 from Halong. 3 hours driving*

*Hanoi - Halong Transfer.  
Pick up 08:00 from Hanoi. 3.5 hours driving*

# Testimonials

# FEED BACK FROM CUSTOMERS

## About the operator

Don't take it from us - here's what people have to say about this operator:



**Charming Vietnam Travel**  
 7.1/10  
 Hanoi, Vietnam  
 Joined in October 2014



**JQB99**  
 Dubai, United Arab Emirates  
 8 contributions

**Fantastic and Unique**

A must do in Hanoi! Showcases many of Vietnam's early stories and uprising. Unique, fun and - [Read more](#)  
 Written January 6, 2025



**Venture632727**  
 Toronto, Ontario  
 1 contribution

**Fun, Authentic & Good**

The food was great and so were the guides. It was personal, the food was outstanding - [Read more](#)  
 Written December 28, 2024



**T2Qjnsb**  
 Sydney, Australia  
 20 contributions

**Charming Theatre Experience**

Unique and delightful theatre experience - the puppets themselves were quite spectacular - [Read more](#)  
 Written December 14, 2024



**Absolute**  
 Hanoi, Vietnam  
 1 contribution

**Absolute**

It's a Hanoi, Vietnam experience - [Read more](#)  
 Written December 14, 2024

GET YOUR GUIDE

Hi supply partner,

You have received a new review for your product Hanoi Puppet Show Ticket with Hotel Delivery Add-On.

★★★★★

Muy bien! Solo si recomiendo contratar la audioguía, e estuvo perfecto

See your review

Please check your GetYourGuide account to see the new review.

Best regards,  
 The GetYourGuide Team

If you have trouble viewing the above link (the URL is valid for 24 hours), please copy the following web address into your browser's address bar: <https://api.getyourguide.com/performance/reviews>

**klook** Search where to go or what to do. Get Extension App Deals

From US\$28.17

**4.5** ★★★★★  
 133 reviews

**Lauren** **France**  
 ★★★★★ 12/24/24 **Food**

**looking buy experience**  
 The trip is very affordable, enjoyable and the food is very interesting. The staff is very helpful and attentive, always smiling to us. The food served was delicious and there was a second food and drink after the show. Overall I rate this 100% since it exceeds my expectations. Do not hesitate to book this tour, great food and fun experience.

RECOMMENDED

**klook** Search destinations or activities

Overview **Package options** What to expect Good to know Reviews

**MUST READ REVIEW**

**4.5** ★★★★★

Based on 4K+ reviews

Read all reviews

★★★★★ **Kennedy** ★★★★★ 28 Dec 2024

The tour guide didn't send me any message the one day before, so I need to check to their office for pick up schedule. But the tour guide is very nice, too hard to mention his...



★★★★★ **Charmaine** ★★★★★ 14 Dec 2024

picked us up from our hotel on the dot, travelled to the pier to hop on the boat & we cruised out! was a great way to explore the area, educational as well great experience...



**JQB99**  
 Dubai, United Arab Emirates  
 8 contributions

★★★★★ Visited Jan 2025

**Fantastic and Unique**

A must do in Hanoi! Showcases many of Vietnam's early stories and uprising. Unique, forgettable and would recommend to anyone of all ages.

[Review of: Hanoi Water Puppet Show Tickets: Convenient Delivery Service](#)

Written January 6, 2025

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.



**Venture632727**  
 1 contribution

★★★★★ Visited May 2024

**Fun, Authentic & Good**

The food was great and so were the guides. It was personal, the food was outstanding and not touristy - it was exactly what I was looking for. It was a trip to experience and be a part of Hanoi's scooter lifestyle. I would recommend it and do it again.

[Review of: Hanoi City Street Food Night Tour by Motorscooter](#)

Written December 25, 2024

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.



**V36PXjaas**  
 1 contribution

★★★★★ Visited Oct 2024

**Ha Long Bay 1 night cruise**

The views of Ha Long Bay are amazing. It's a great experience to see it in this cruise. Sleeping with a big window facing the marvelous limestone islands is truly breathtaking. I'd recommend it to anyone.

[Review of: 2-Day Spectacular Halong Bay Cruise from Hanoi](#)

Written October 26, 2024

This review is the subjective opinion of a Tripadvisor member and not of Tripadvisor LLC. Tripadvisor performs checks on reviews as part of our industry-leading trust & safety standards. Read our transparency report to learn more.



**Skm**  
 5 contributions

★★★★★

**Very recommended for a short trip to Ha Long!**

Apr 2023 • Family

It was an amazing day trip. The food was AMAZING and they gave us a lot of it!! The trip with bamboo boat and cave trip was also very nice. We didn't visit many places but it was enough to admire the beauty of Ha Long. Our guide, Harry was also super nice & fun! He made us feel comfortable during the whole trip.





## Partners and affiliates

*Our partners and customers have supported us throughout every stage of our journey.*

*We highly value these relationships and continuously aim to not only meet but surpass their expectations.*

*With this strong network of support, we are able to enrich our clients' experiences and create unforgettable moments*

GET  
YOUR  
GUIDE

viator®

kkday

 klook

 **Tripadvisor**



*Dear Partners and Valued Customers,*

*Charming Vietnam Travel sincerely thanks you for taking the time to learn about our profile.*

*We deeply value the opportunity to collaborate with our partners and serve our customers, and we look forward to building strong and lasting relationships with you. Your feedback is incredibly important to us as it helps us grow and improve our services to better meet your needs.*

*We are excited about the chance to accompany you on your journey and create unforgettable travel experiences together.*

*Warm regards,  
Charming Vietnam Travel  
HOAN KIEM TRAVEL CO.,LTD*

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